

# Repair Note



der kundendienst



Dear Customer,

please fill in this form completely and send it to the registered address together with the faulty device

derkundendienst@funktel.com

**funktel GmbH**



- Kundendienst -

**Windmühlenbergstr. 20-22  
D-38259 Salzgitter**

### Delivery Address

Company: \_\_\_\_\_

Department: \_\_\_\_\_

Contact: \_\_\_\_\_

Street/House No: \_\_\_\_\_

Postcode/Town: \_\_\_\_\_

**This repair dispatch note is regarded as a repair order without additional order!**

Your Order No: \_\_\_\_\_

Account No : \_\_\_\_\_

Contact person for questions: \_\_\_\_\_

Phone/FAX: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

### Invoice Address

Company: \_\_\_\_\_

Department: \_\_\_\_\_

Street/House No: \_\_\_\_\_

Postcode/Town: \_\_\_\_\_

### Info regarding handset:

Type / PN: \_\_\_\_\_

Accessories: \_\_\_\_\_

Serial No: \_\_\_\_\_

Call No: \_\_\_\_\_ Frequency: \_\_\_\_\_

Others: \_\_\_\_\_

- Akku / Battery
- Loss cord
- Multiflex-Antenna
- Clip
- SIM-Card

Customer service order No:

**Caution!** During repair of your mobile part it can come to the loss of all stored data. Before you send in your device for repair, please check the function ability with other or new accumulators/batteries! Please keep the accumulators and do not send them for repair!

To make a specific and fast repair possible, we ask you for a short fault description!

#### Mechanical Fault

- Fall
- Water
- Housing
- Keyboard/buttons faulty
- Others

#### Mobil Unit

- doesn't Receive / send
- Software
- Connection Problems
- switch off at times
- Others

#### Display

- Display failure
- Display info is wrong
- Display stops
- Display scratches
- Others

#### Security-Unit

- no registration
- causes T-Alarm
- no locating
- Alarm (red button)
- Sensors faulty

#### Acoustics

- Microphone faulty
- Listener faulty
- Loudspeaker faulty
- Stops at times
- Others

Notes for the customer service or technician! Other fault descriptions!

Tel.: 05341-2235 388 FAX.: 05341-2235 326