

Repair Note



der kundendienst



Dear Customer,

please fill in this form completely and send it to the registered address together with the faulty device

derkundendienst@funktel.com

funktel GmbH



- Kundendienst -

**Windmühlenbergstr. 20-22
D-38259 Salzgitter**

Delivery Address

Company: _____

Department: _____

Contact: _____

Street/House No: _____

Postcode/Town: _____

This repair dispatch note is regarded as a repair order without additional order!

Your Order No: _____

Account No : _____

Contact person for questions: _____

Phone/FAX: _____

Date: _____

Signature: _____

Invoice Address

Company: _____

Department: _____

Street/House No: _____

Postcode/Town: _____

Info regarding handset:

Type / PN: _____

Accessories: _____

Serial No: _____

Call No: _____ Frequency: _____

Others: _____

- Akku / Battery
- Loss cord
- Multiflex-Antenna
- Clip
- SIM-Card

Customer service order No:

Caution! During repair of your mobile part it can come to the loss of all stored data. Before you send in your device for repair, please check the function ability with other or new accumulators/batteries! Please keep the accumulators and do not send them for repair!

To make a specific and fast repair possible, we ask you for a short fault description!

Mechanical Fault

- Fall
- Water
- Housing
- Keyboard/buttons faulty
- Others

Mobil Unit

- doesn't Receive / send
- Software
- Connection Problems
- switch off at times
- Others

Display

- Display failure
- Display info is wrong
- Display stops
- Display scratches
- Others

Security-Unit

- no registration
- causes T-Alarm
- no locating
- Alarm (red button)
- Sensors faulty

Acoustics

- Microphone faulty
- Listener faulty
- Loudspeaker faulty
- Stops at times
- Others

Notes for the customer service or technician! Other fault descriptions!

Tel.: 05341-2235 388 FAX.: 05341-2235 326